

# Put the Pieces Together

## For your successful retail career!

### Preparation

DECA, Marketing  
Education, Internship,  
College

### Credentials

National Professional  
Certification in  
Customer Service®



### Attitude

Determination,  
Initiative, Creativity,  
Work Ethic

### Information

Retail Careers &  
Advancement  
[www.nrf.com/RetailCareers](http://www.nrf.com/RetailCareers)



2003 ICDC Certification  
Assessment Event Scholarship  
Winners: Destree Hafeman,  
Preble HS, WI; Jenny Werwie,  
Bradford HS, WI

## Start Now!

Test for National Professional Certification in Customer Service®  
during ICDC at Opryland Hotel, Presidential Chamber A  
Check out [www.nrf.com/RetailCareers](http://www.nrf.com/RetailCareers) at exhibit booth #611 or online



Promoting exciting, diverse, long-term retail career opportunities. [www.nrf.com/foundation](http://www.nrf.com/foundation)